

Improving confidence of frontline practitioners in effective information sharing



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GM PROBATION

Trio members

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Start

Motivated

Hopeful

Uncertain

Our starting point

Frontline practitioners can struggle to feel confident and clear on compliant information sharing amidst their operational demands. This experiment aims to create standardisation using a GM-wide platform featuring key organisational contacts, referral forms, data protection resources, and best practice guidance. The aim is to boost practitioners' confidence and capabilities in data sharing and support cross-sector working.

Reducing Inequalities

Prevention



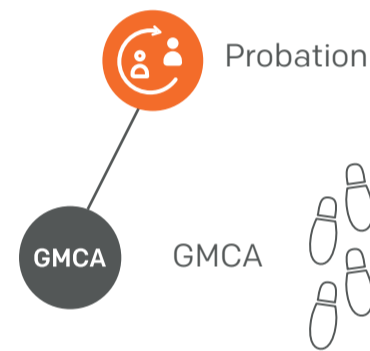
System barriers

Leadership exercised primarily within organisations and job descriptions

Exhausted front-line teams focused on managing demand and risk

Our system shifting trio

- Effective communication style and Sharepoint expertise from Bob.
- Rosie's extensive project management experience and links into the Information Governance structures within Local Authorities across GM.



Lightbulb moments

Working closely with Rosie and the project she is currently managing, I have seen first-hand that it takes a dedicated team to create change and ideas cannot be actioned in isolation. I have learned that it takes commitment to break down barriers and even something that you may see as a small change can actually have a big impact.

Working in the public sector is challenging and can often feel relentless. I now take time to consider the changes I have made and take pride in the positive work I have done rather than thinking negatively about the work still to do.

Our biggest challenges

- Finding the time to take ideas forward alongside responsibilities of my role.
- Adapting my experiment to align with other business priorities.

Our insights and breakthrough

During one of the 1-1 coaching sessions, something that really resonated with me was that I will often hold back for fear of criticism. I now feel empowered to have confidence in my ideas and trust my instincts.



I feel empowered to have confidence in my ideas and trust my instincts.



Next Steps

- Planning how to move forward
- Supporting the wider GM project led by Rosie
- Work with contacts identified as part of this experiment

Now

Difficult

Challenging

Rewarding

