

Preventing homelessness through cross-sector working & identifying risk



Trio lead

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Trio members



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Start

Passionate

Nervous

Optimistic

Our starting point

Greater Manchester Fire & Rescue Service, Greater Manchester Police, and Adult Social Services have statutory obligations to ensure public safety in Greater Manchester. These services access over 100,000 homes annually, identifying risks and making referrals to support services, including fire safety assessments. Our experiment's focus is on enhancing frontline staff's ability to spot risks of homelessness and fire hazards, aiming to prevent homelessness and reduce fire risks in homes.

Prevention

Reducing inequalities



System barriers

Leadership exercised primarily within organisations and job descriptions

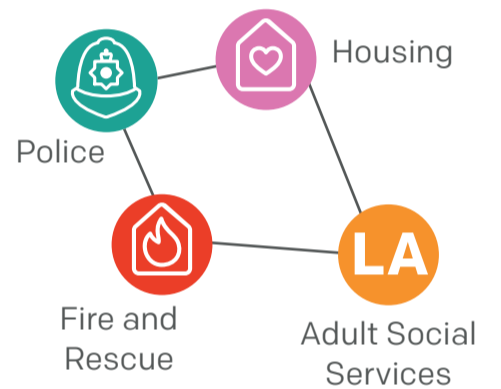
Power, resources and decision making concentrated in statutory services

Exhausted front line teams focused on managing demand and risk

Purpose and outcomes defined primarily within services against national KPIs

Our system shifting trio

Our team was enthusiastic, focused on collaboration and full of expertise. Beyond our organisations, we reached out to Salford Housing and Adult Social Care.



Lightbulb moments

Initially we focussed on simplifying the fire referral process, but there were significant barriers and not enough resources to overcome them, so we shifted our focus.

I have learned:

- That trying to introduce a pilot mid-year is really difficult when organisations create annual delivery plans which take up nearly all their resources.
- Developing IT solutions which seem easy, is actually very difficult – better to prove the concept first.

I am surprised how long everything takes!!!

Our biggest challenges

Capacity and time not only for us to focus on the experiment but our teams.

We have had to scale back the planned size of the experiment and its scope due to workloads within organisations.

Our insights and breakthrough

Personally, as a Trio Lead, the 1-2-1 coaching has been a huge breakthrough for me – it has enabled me to learn so much more about myself and find time to properly reflect on my personal growth and mission.



Cross-sector teams can work together to prevent homelessness and reduce fire risks in homes.

Next Steps

- Finish production of the training video
- Deliver training to frontline staff
- Launch pilot
- Evaluate impact

Now

Invisible

Challenging

Important



A strategic partnership between Innovation Unit and Greater Manchester Combined Authority

